Q3 2015 Earnings Report

Sabre Corporation October 29, 2015



Forward-looking Statements

Forward Looking Statements

Certain statements herein are forward-looking statements about trends, future events, uncertainties and our plans and expectations of what may happen in the future. Any statements that are not historical or current facts are forward-looking statements. In many cases, you can identify forward-looking statements by terms such as "guidance," "expect," "will," "outlook," "forecast," "set-up," "anticipate," "grow," "hope," "opportunity," "pipeline," "plan," "momentum," "may," "should," "would," "intend," "believe," "potential" or the negative of these terms or other comparable terminology. Forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause Sabre's actual results, performance or achievements to be materially different from any future results, performances or achievements expressed or implied by the forward-looking statements. The potential risks and uncertainties include, among others, dependency on transaction volumes in the global travel industry, particularly air travel transaction volumes, the financial and business effects of acquisitions, including integration of these acquisitions, adverse global and regional economic and political conditions, including, but not limited to, conditions in Venezuela and Russia, pricing pressure in the Travel Network business, the implementation and effects of new agreements, dependence on maintaining and renewing contracts with customers and other counterparties, dependence on relationships with travel buyers, changes affecting travel supplier customers, travel suppliers' usage of alternative distribution models, risks arising from global operations and competition in the travel distribution market and solutions markets. More information about potential risks and uncertainties that could affect our business and results of operations is included in the "Risk Factors" and "Cautionary Note Regarding Forward-Looking Statements" sections included in our Quarterly Reports on Form 10-Q and our Annual Report on Form 10-K. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future events, results, actions, levels of activity, performance or achievements. Readers are cautioned not to place undue reliance on these forward-looking statements. Unless required by law, Sabre undertakes no obligation to publicly update or revise any forwardlooking statements to reflect circumstances or events after the date they are made.

Non-GAAP Financial Measures

This presentation includes unaudited non-GAAP financial measures, including Adjusted Net Income, Adjusted EBITDA, Adjusted EPS, Adjusted Cost of Revenue, Adjusted Gross Profit and Margin, Adjusted SG&A, Adjusted JV Equity Income, Adjusted Capital Expenditures, Free Cash Flow, Adjusted Free Cash Flow and the ratios based on these financial measures. We present non-GAAP measures when our management believes that the additional information provides useful information about our operating performance. Non-GAAP financial measures do not have any standardized meaning and are therefore unlikely to be comparable to similar measures presented by other companies. The presentation of non-GAAP financial measures is not intended to be a substitute for, and should not be considered in isolation from, the financial measures reported in accordance with GAAP. See "Non-GAAP Financial Measures" below for an explanation of the non-GAAP measures and the reconciliation of the non-GAAP financial measures to the comparable GAAP measures included below.

Sabre

Today's Presenters







Innovation driven results

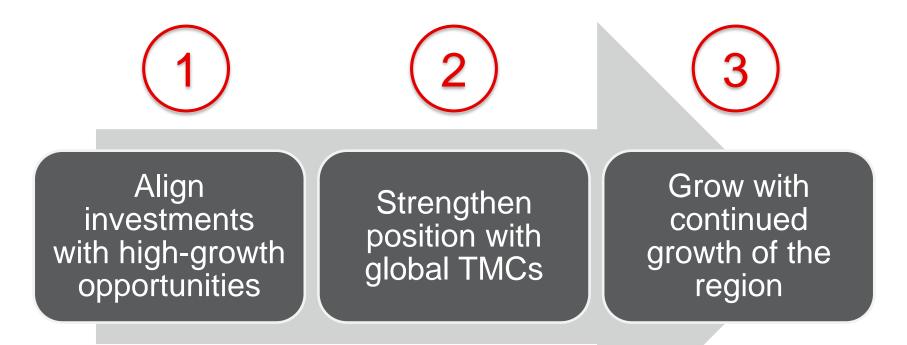


*Total contract value

Largest and fastest growing global travel market

Completed acquisition of Abacus on July 1st,

the leading GDS in the fast growing Asia-Pacific region





Q3 2015 Highlights

	(\$ MM)	% Change
Total Revenue	\$785	+16.7%
Total Adjusted EBITDA	\$242	+12.1%
Adjusted EPS	\$0.29	+26.1%
Airline & Hospitality Solutions Revenue	\$219	+4.9%
Airline & Hospitality Solutions Adjusted EBITDA	\$85	+4.4%
Travel Network Revenue	\$569	+22.1%
Travel Network Adjusted EBITDA	\$231	+19.3%

Highlights

• 5% Solutions revenue growth

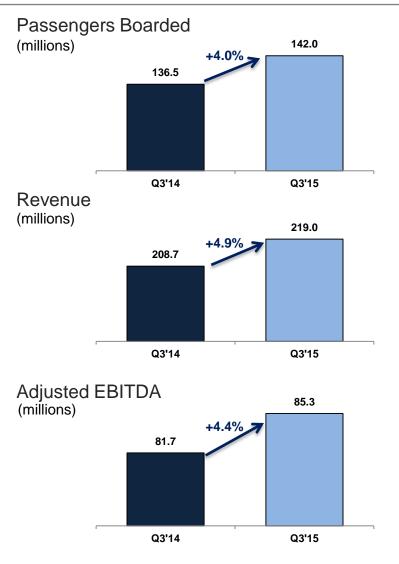
 Expect reacceleration in 2016 as we recognize full run-rate benefits of American Airlines and other implementations

• Solid Travel Network growth

- Aided by July 1st close of Abacus acquisition
- Growth in all regions except Latin America
- Strong progress across multiple fronts. Well-positioned for strong fullyear results and solid momentum into 2016



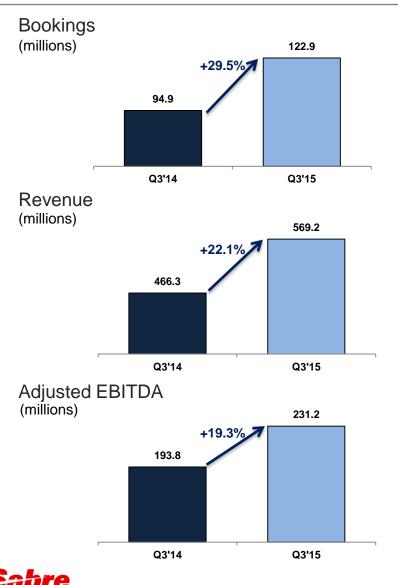
Airline and Hospitality Solutions



Highlights

- 4% growth in passengers boarded
- Successful American Airlines technology integration on October 17th
- Strong Hospitality Solutions growth continues
- Adjusted EBITDA margin of 38.9%

Travel Network



Highlights

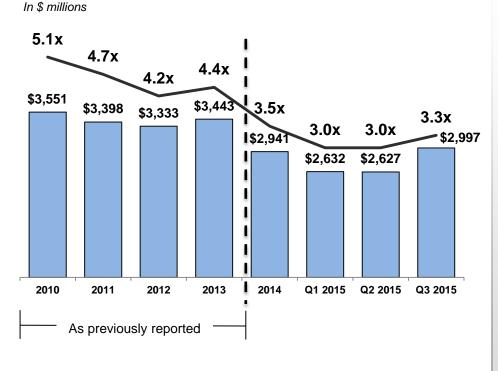
- Completed the Abacus acquisition on July 1st
- Total bookings increased 29.5%, Q3 global share up 1.1 pts to 37.1%
- Bookings increased 6.5% excluding Abacus
 - North American bookings increased 6%
 - EMEA bookings increased over 15%
 - Latin America bookings declined 4%
- Solid growth in APAC despite pockets of China-driven softness

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Income Statement

Adjusted Results In \$ millions, except EPS	Q3'15	B/(W) \$	vs. PY %
Revenue	\$785	\$113	17%
Cost of revenue	(\$438)	(\$59)	(15%)
Gross profit	\$347	\$54	18%
SG&A JV equity income	(\$106) \$0	(\$25) (\$3)	(30%) (90%)
EBITDA	\$242	\$26	12%
Net income	\$81	\$18	29%
Earnings per share	\$0.29	\$0.06	26%

Net Debt and Leverage



Net debt/ LTM Adjusted EBITDA

Highlights

- Q3 Free Cash Flow of \$47MM
- YTD Free Cash Flow of \$187MM
- Q3 Adjusted CapEx of \$95MM
- YTD Adjusted CapEx of \$253MM
- Q3 leverage ratio of 3.3x

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Reiterating and Narrowing FY15 Guidance

In \$ millions, except EPS	Sabre
Revenue	\$2,955 - \$2,975
Adjusted EBITDA	\$935 - \$943
Adjusted Net Income	\$293 - \$303
Adjusted EPS	\$1.06 - \$1.10
Free Cash Flow	Adj FCF \$290+ FCF \$240+
GAAP Capital Expenditures	~\$260
Capitalized Implementation Costs	~\$75



Summary



Solid third quarter results



Accomplished key competitive, financial, innovative and strategic milestones throughout first three quarters



Committed to solid finish to the year and to driving continued acceleration into 2016



Appendix



Tabular Reconciliations for Non-GAAP Measures

Reconciliation of net income (loss) attributable to common shareholders to Adjusted Net Income and Adjusted EBITDA (in thousands, except per share amounts; unaudited)

	Three Months Ended September 30,				Nine Months Ended September 30,			
	2015		2014		2015		2014	
Net income attributable to common stockholders	\$ 176,340	\$	36,563	\$	416,041	\$	11,442	
(Income) loss from discontinued operations, net of tax	(53,892)		3,946		(213,499)		44,652	
Net income attributable to noncontrolling interests(1)	676		720		2,501		2,168	
Preferred stock dividends	_				—		11,381	
Income from continuing operations	 123,124		41,229		205,043		69,643	
Adjustments:								
Acquisition-related amortization(2a)	31,384		21,899		76,270		76,741	
Loss on extinguishment of debt	_				33,235		33,538	
Other, net (4)	(92,568)		(1,124)		(88,320)		839	
Restructuring and other costs (5)	8,888		5,150		8,888		8,834	
Acquisition-related costs(6)	9,350				13,214			
Litigation costs(7)	9,318		4,252		14,797		11,370	
Stock-based compensation	7,204		5,365		23,328		13,849	
Management fees(8)			193		_		23,701	
Tax impact of net income adjustments	(15,806)		(14,035)		(54,573)		(65,959)	
Adjusted Net Income from continuing operations	\$ 80,894	\$	62,929	\$	231,882	\$	172,556	
Adjusted Net Income from continuing operations per share	\$ 0.29	\$	0.23	\$	0.83	\$	0.73	
Diluted weighted-average common shares outstanding	281,395		273,330		278,848		237,994	
Adjusted Net Income from continuing operations	\$ 80,894	\$	62,929	\$	231,882	\$	172,556	
Adjustments:								
Depreciation and amortization of property	40.047		00.400					
and equipment(2b)	49,247		38,498		157,154		119,608	
Amortization of capitalized implementation costs(2c)	7,606		9,083		23,032		27,070	
Amortization of upfront incentive consideration(3)	9,525		10,388		31,575		33,177	
Interest expense, net	40,581		50,153		129,643		167,332	
Remaining provision for income taxes	 53,813	<u> </u>	44,491	<u> </u>	139,539	<u></u>	121,610	
CAdjusted EBITDA	\$ 241,666	\$	215,542	\$	712,825	\$	641,353	

Reconciliation of Adjusted Capitalized Expenditures and Adjusted Free Cash Flow:

(in thousands; unaudited)

	1 mr		ueu Se	eptember 30,		ne months End	ieu 3	eptember 30,
		2015		2014		2015		2014
Additions to property and equipment	\$	75,108	\$	47,742	\$	203,071	\$	154,212
Capitalized implementation costs		20,081		9,494		49,642		27,091
Adjusted Capital Expenditures	\$	95,189	\$	57,236	\$	252,713	\$	181,303
	Thr		ded S	eptember 30,	Nir	ne Months End	ed So	•
		2015		2014		2015		2014
Cash provided by operating activities		121,711		81,088	\$	389,710	\$	285,544
Cash used in investing activities		(516,690)		(79,542)		(644,505)		(185,777)
Cash used in financing activities		(73,488)		(55,705)		(39,255)		(59,284)
	Ihr	ee Months Er	ded S	eptember 30, 2014	NI	ne Months End	ed Se	2014 2014
Cash provided by operating activities	\$	121,711	\$	81,088	\$		\$	285,544
Additions to property and equipment		(75,108)	·	(47,742)		(203,071)	•	(154,212)
Free Cash Flow		46,603		33,346		186,639		131,332
Adjustments:								
Restructuring and other costs(5) (9)		638		6,030		918		
		0.250		0,000				16,625
Acquisition-related costs(6)(9)		9,350				13,214		16,625 —
Acquisition-related costs(6)(9) Litigation settlement(7) (10)		9,350 7,192		57,535		13,214 23,292		—
		-		—				16,625 — 69,183 11,370

67,201 \$

\$

101,163 \$

Three Months Ended September 30.

Nine Months Ended September 30.

Management fees(8) (9) Adjusted Free Cash Flow



23,508

252,018

\$

232,960

	Three Months Ended September 30, 2015									
		Travel Network	Airline and Hospitality Solutions		Corporate	Total				
Operating income (loss)	\$	205,386	\$ 52,912	\$	(149,526) \$	108,772				
Add back:										
Selling, general and administrative		34,258	14,287		117,779	166,324				
Cost of revenue adjustments:										
Depreciation and amortization(2)		14,563	32,174		12,597	59,334				
Amortization of upfront incentive consideration(3)		9,525			—	9,525				
Stock-based compensation		—			2,853	2,853				
Adjusted Gross Margin		263,732	99,373		(16,297)	346,808				
Selling, general and administrative		(34,258)	(14,287)		(117,779)	(166,324)				
Joint venture equity income		372			—	372				
Joint venture intangible amortization(2a)		_			—	—				
Selling, general and administrative adjustments:										
Depreciation and amortization(2)		1,384	189		27,330	28,903				
Restructuring and other costs (5)		_			8,888	8,888				
Acquisition-related costs(6)		_			9,350	9,350				
Litigation costs(7)		_			9,318	9,318				
Stock-based compensation					4,351	4,351				
Adjusted EBITDA	\$	231,230	\$ 85,275	\$	(74,839) \$	241,666				



	Three Months Ended September 30, 2014									
		Travel Network	Airline and Hospitality Solutions		Corporate	Total				
Operating income (loss)	\$	164,979	\$ 55,640	\$	(102,772) \$	117,847				
Add back:										
Selling, general and administrative		26,583	13,236		73,762	113,581				
Cost of revenue adjustments:										
Depreciation and amortization(2)		14,264	25,871		6,013	46,148				
Amortization of upfront incentive consideration(3)		10,388	_		—	10,388				
Restructuring and other costs (5)		_	_		2,694	2,694				
Stock-based compensation		_	_		2,165	2,165				
Adjusted Gross Margin		216,214	94,747		(18,138)	292,823				
Selling, general and administrative		(26,583)	(13,236)		(73,762)	(113,581)				
Joint venture equity income		2,867	—		—	2,867				
Joint venture intangible amortization(2a)		801	—		—	801				
Selling, general and administrative adjustments:										
Depreciation and amortization(2)		524	160		21,847	22,531				
Restructuring and other costs (5)		_	_		2,456	2,456				
Litigation costs(7)		_	_		4,252	4,252				
Stock-based compensation		_	—		3,200	3,200				
Management fees(8)		_	_		193	193				
Adjusted EBITDA	\$	193,823	\$ 81,671	\$	(59,952) \$	215,542				



	Nine Months Ended September 30, 2015									
		Travel Network		Airline and Hospitality Solutions		Corporate	Total			
Operating income (loss)	\$	576,328	\$	130,478	\$	(356,437)	350,369			
Add back:										
Selling, general and administrative		82,742		47,302		281,998	412,042			
Cost of revenue adjustments:										
Depreciation and amortization(2)		43,133		106,574		27,373	177,080			
Amortization of upfront incentive consideration(3)		31,575				_	31,575			
Stock-based compensation		_				9,288	9,288			
Adjusted Gross Margin		733,778		284,354		(37,778)	980,354			
Selling, general and administrative		(82,742)		(47,302)		(281,998)	(412,042)			
Joint venture equity income		14,198		—		_	14,198			
Joint venture intangible amortization(2a)		1,602		_		—	1,602			
Selling, general and administrative adjustments:										
Depreciation and amortization(2)		2,438		696		74,640	77,774			
Restructuring and other costs (5)		—		_		8,888	8,888			
Acquisition-related costs(6)		—		_		13,214	13,214			
Litigation costs(7)		—		_		14,797	14,797			
Stock-based compensation		—		_		14,040	14,040			
Adjusted EBITDA	\$	669,274	\$	237,748	\$	(194,197) \$	712,825			



	Nine Months Ended September 30, 2014									
		Travel Network	Airline and Hospitality Solutions		Corporate	Total				
Operating income (loss)	\$	515,093	\$ 117,957	\$	(315,414) \$	317,636				
Add back:										
Selling, general and administrative		76,810	38,555		236,605	351,970				
Cost of revenue adjustments:										
Depreciation and amortization(2)		44,943	79,034		29,095	153,072				
Amortization of upfront incentive consideration(3)		33,177			_	33,177				
Restructuring and other costs (5)		_	—		5,273	5,273				
Stock-based compensation		_			5,523	5,523				
Adjusted Gross Margin		670,023	235,546		(38,918)	866,651				
Selling, general and administrative		(76,810)	(38,555)		(236,605)	(351,970)				
Joint venture equity income		9,367			_	9,367				
Joint venture intangible amortization(2a)		2,403				2,403				
Selling, general and administrative adjustments:										
Depreciation and amortization(2)		1,654	695		65,595	67,944				
Restructuring and other costs (5)		_			3,561	3,561				
Litigation costs(7)		_	_		11,370	11,370				
Stock-based compensation		_	_		8,326	8,326				
Management fees(8)		_			23,701	23,701				
Adjusted EBITDA	\$	606,637	\$ 197,686	\$	(162,970) \$	641,353				



Reconciliation of Adjusted Cost of Revenue, Adjusted SG&A, and Adjusted JV Equity Income:

	Т	hree Months En	eptember 30,	Nine Months End	eptember 30,		
		2015		2014	2015		2014
Cost of revenue (1) (2)	\$	509,906	\$	441,052	\$ 1,440,030	\$	1,315,669
Depreciation and amortization(2)		(59,334)		(46,148)	(177,080)		(153,072)
Amortization of upfront incentive consideration(3)		(9,525)		(10,388)	(31,575)		(33,177)
Restructuring and other costs (5)		_		(2,694)	_		(5,273)
Stock-based compensation		(2,853)		(2,165)	(9,288)		(5,523)
Adjusted Cost of Revenue	\$	438,194	\$	379,657	\$ 1,222,087	\$	1,118,624

Th	ree Months En	eptember 30,		Nine Months End	ded September 30,		
2015			2014		2015		2014
\$	166,324	\$	113,581	\$	412,042	\$	351,970
	(28,903)		(22,531)		(77,774)		(67,944)
	(8,888)		(2,456)		(8,888)		(3,561)
	(9,350)		—		(13,214)		—
	(9,318)		(4,252)		(14,797)		(11,370)
	(4,351)		(3,200)		(14,040)		(8,326)
	—		(193)		—		(23,701)
\$	105,514	\$	80,949	\$	283,329	\$	237,068
	¢	2015 \$ 166,324 (28,903) (8,888) (9,350) (9,318) (4,351) —	2015 \$ 166,324 \$ (28,903) (8,888) (9,350) (9,318) (4,351) —	\$ 166,324 \$ 113,581 (28,903) (22,531) (8,888) (2,456) (9,350) (9,318) (4,252) (4,351) (3,200) (193)	2015 2014 \$ 166,324 \$ 113,581 \$ (28,903) (22,531) \$ (8,888) (2,456) \$ (9,350) \$ (9,318) (4,252) \$ (4,351) (3,200)	$\begin{array}{ c c c c c c c }\hline \hline 2015 & 2014 & 2015 \\ \hline $ & 166,324 & $ & 113,581 & $ & 412,042 \\ (28,903) & (22,531) & (77,774) \\ (8,888) & (2,456) & (8,888) \\ (9,350) & - & (13,214) \\ (9,318) & (4,252) & (14,797) \\ (4,351) & (3,200) & (14,040) \\ - & & (193) & - \\ \hline \end{array}$	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$

	Th	ree Months En	ded S	eptember 30,	Nine Months Ended September 30,				
		2015		2014		2015		2014	
Joint venture equity income	\$	372	\$	2,867	\$	14,198	\$	9,367	
Joint venture intangible amortization(2a)		_		801		1,602		2,403	
Adjusted Joint Venture Equity Income	\$	372	\$	3,668	\$	15,800	\$	11,770	



Non-GAAP Financial Measures

We have included both financial measures compiled in accordance with GAAP and certain non-GAAP financial measures, including Adjusted Gross Margin, Adjusted Net Income, Adjusted EBITDA, Adjusted Net Income from continuing measures (Adjusted EPS), Adjusted Cost of Revenue, Adjusted SG&A, Adjusted JV Equity Income, Adjusted Capital Expenditures, Free Cash Flow, Adjusted Free Cash Flow and ratios based on these financial measures.

We define Adjusted Gross Margin as operating income adjusted for selling, general and administrative expenses, amortization of upfront incentive consideration, and the cost of revenue portion of depreciation and amortization, restructuring and other costs, and stock-based compensation.

We define Adjusted Cost of Revenue as cost of revenue adjusted for impairments, restructuring and other costs, litigation and taxes, including penalties, stock-based compensation, amortization of upfront incentive consideration and depreciation and amortization.

We define Adjusted SG&A as SG&A adjusted for impairments, restructuring and other costs, litigation and taxes, including penalties, stock-based compensation, management fees and depreciation and amortization.

We define Adjusted JV Equity Income as JV Equity income adjusted for JV intangible amortization.

Adjustments to cost of revenue, SG&A, and JV Equity Income are shown in the 'Reconciliation of Adjusted Gross Margin and Adjusted EBITDA by Segment' Reconciliation table

We define Adjusted Net Income as income from continuing operations adjusted for acquisitionrelated amortization, loss on extinguishment of debt, other, net, restructuring and other costs, acquisition-related costs, litigation costs, stock-based compensation, management fees and the tax impact of net income adjustments.

We define Adjusted EBITDA as Adjusted Net Income adjusted for depreciation and amortization of property and equipment, amortization of capitalized implementation costs, amortization of upfront incentive consideration, interest expense, net, and remaining provision for income taxes.

We define Adjusted EPS as Adjusted Net Income divided by the applicable share count.

We define Adjusted Capital Expenditures as additions to property and equipment and capitalized implementation costs during the periods presented.

We define Free Cash Flow as cash provided by operating activities less cash used in additions to property and equipment. We define Adjusted Free Cash Flow as Free Cash Flow plus the cash flow effect of restructuring and other costs, acquisition-related costs, litigation settlement, other litigation costs and management fees.

These non-GAAP financial measures are key metrics used by management and our board of directors to monitor our ongoing core operations because historical results have been significantly impacted by events that are unrelated to our core operations as a result of changes to our business and the regulatory environment. We believe that these non-GAAP financial measures are used by investors, analysts and other interested parties as measures of financial performance and to evaluate our ability to service debt obligations, fund capital expenditures and meet working capital requirements. Adjusted Capital Expenditures includes cash flows used in investing activities, for property and equipment, and cash flows used in operating activities, for capitalized implementation costs. Our management uses this combined metric in making product investment decisions and determining development resource requirements. We also believe that calculate these non-GAAP financial measures assist investors in company-to-company and period-to-period comparisons by excluding differences caused by variations in capital structures (affecting interest expense), tax positions and the impact of depreciation and amortization expense. In addition, amounts derived from Adjusted EBITDA are a primary component of certain covenants under our senior secured credit facilities.

These non-GAAP financial measures and ratios based on the financial measures are not recognized terms under GAAP. These non-GAAP financial measures and ratios based on them have important limitations as analytical tools, and should not be viewed in isolation and do not purport to be alternatives to net income as indicators of operating performance or cash flows from operating activities as measures of liquidity. These non-GAAP financial measures and ratios based on them exclude some, but not all, items that affect net income or cash flows from operating activities and these measures may vary among companies. Our use of these measures has limitations as an analytical tool, and you should not consider them in isolation or as substitutes for analysis of our results as reported under GAAP. Some of these limitations are:

- these non-GAAP financial measures exclude certain recurring, non-cash charges such as stockbased compensation expense and amortization of acquired intangible assets;
- although depreciation and amortization are non-cash charges, the assets being depreciated and amortized may have to be replaced in the future, and Adjusted Gross Margin and Adjusted EBITDA do not reflect cash requirements for such replacements;
- Adjusted Net Income and Adjusted EBITDA do not reflect changes in, or cash requirements for, our working capital needs:
- Adjusted EBITDA does not reflect the interest expense or the cash requirements necessary to . service interest or principal payments on our indebtedness;
- ٠ Adjusted EBITDA does not reflect tax payments that may represent a reduction in cash available to us:
- Free Cash Flow and Adjusted Free Cash Flow do not reflect the cash requirements necessary to service the principal payments on our indebtedness;
- Free Cash Flow and Adjusted Free Cash Flow do not reflect payments related to restructuring, • litigation, acquisition-related and management fees;
- Free Cash Flow and Adjusted Free Cash Flow remove the impact of accrual-basis accounting on asset accounts and non-debt liability accounts: and
- other companies, including companies in our industry, may calculate these non-GAAP financial ٠ measures differently, which reduces their usefulness as comparative measures.



Non-GAAP Footnotes

- Net income attributable to noncontrolling interests represents an adjustment to include earnings allocated to noncontrolling interests held in Sabre Travel Network Middle East of 40% for all periods presented and in Sabre Seyahat Dagitim Sistemleri A.S. of 40% beginning in April 2014 for the three and nine months ended September 30, 2015 and 2014.
- 2) Depreciation and amortization expenses:
 - a. Acquisition-related amortization represents amortization of intangible assets from the take-private transaction in 2007 as well as intangibles associated with acquisitions since that date and amortization of the excess basis in our underlying equity in joint ventures.
 - b. Depreciation and amortization of property and equipment includes software developed for internal use.
 - c. Amortization of capitalized implementation costs represents amortization of upfront costs to implement new customer contracts under our SaaS and hosted revenue model.
- 3) Our Travel Network business at times provides upfront incentive consideration to travel agency subscribers at the inception or modification of a service contract, which are capitalized and amortized to cost of revenue over an average expected life of the service contract, generally over three to five years. Such consideration is made with the objective of increasing the number of clients or to ensure or improve customer loyalty. Such service contract terms are established such that the supplier and other fees generated over the life of the contract will exceed the cost of the incentive consideration provided upfront. Such service contracts with travel agency subscribers require that the customer commit to achieving certain economic objectives and generally have terms requiring repayment of the upfront incentive consideration if those objectives are not met.
- 4) The three and nine month periods ending September 30, 2015 include a gain of \$86 million associated with the remeasurement of our previously-held 35% investment in Abacus International Pte Ltd ("AIPL") to its fair value and a gain of \$12 million related to the settlement of pre-existing agreements between us and AIPL. All periods presented include foreign exchange gains and losses related to the remeasurement of foreign currency denominated balances included in our consolidated balance sheets into the relevant functional currency.
- 5) Restructuring and other costs represents charges associated with business restructuring and associated changes implemented which resulted in severance benefits related to employee terminations, integration and facility opening or closing costs and other business reorganization costs.
- 6) Acquisition-related costs represent fees and expenses incurred associated with the acquisition of Abacus.
- 7) Litigation costs represent charges associated with antitrust litigation.
- 8) We paid an annual management fee, pursuant to a Management Services Agreement ("MSA"), to TPG Global, LLC ("TPG") and Silver Lake Management Company ("Silver Lake") in an amount between (i) \$5 million and (ii) \$7 million, the actual amount of which is calculated based upon 1% of Adjusted EBITDA, as defined in the MSA, earned by the company in such fiscal year up to a maximum of \$7 million. In addition, we paid a \$21 million fee, in the aggregate, to TPG and Silver Lake at the closing of our initial public offering in April of 2014. The MSA was terminated thereafter.
- 9) The adjustments to reconcile cash provided by operating activities to Adjusted Free Cash Flow reflect the amounts expensed in our statements of operations in the respective periods adjusted for cash and non-cash portions in instances where material.



10) Includes payment credits used by American Airlines to pay for purchases of our technology services. The payment credits were provided by us as part of our litigation settlement with American Airlines.

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